

Mark VI Multi-Rack

General Information



WARRANTY:

The Mark VI-Multi-Rack and Tensor-18 Drying Racks are warranted against defects in workmanship for a period of one year.

The defective parts will be repaired or replaced at our option.

CONSTRUCTION:

The racks are primarily made of steel with some rubber and/or plastic parts.

DIMENSIONS:

Refer to the specification sheets for the dimensions of the shipping boxes. These can easily be moved through a standard door, although the larger assembled racks may not fit through a door.

ADDITIONAL INFORMATION:

The assembly instructions and brochures will describe the features and specifications of the racks. More information is available for reference and download at our web site www.saturnrack.com.

COUNTRY OF ORIGIN:

All products are manufactured in Chicago IL USA, with the exception of the STAKRAK which is manufactured in China.

Rack Specialists

PO Box 2432 • Kennesaw GA 30144
770/499-7333 • Fax 770/499-7355
www.saturnrack.com • jay@saturnrack.com

Freight Shortage, Damage and Claim Policy



DAMAGE:

In the event of damage to a shipment please follow this procedure:

1. The damage **MUST** be notated on the receiving freight bill.
2. Fax a legible image of the freight bill with the damage notated to 770/499-7355.
3. Include a description of the damage.
4. The receiving party must hold the damaged goods for either inspection return.

SHORTAGES:

For incomplete shipments refer to the following chart to determine the correct number of pieces in the shipment. Compare the number of pieces received with the number of the freight bill, make notations on the receiving freight bill of all shortages.

Catalog Number	Base	Upright	Trays	Hardware	Number Pieces
MR223240		1	2	1	4
MR223250		1	2	1	4
MR324840	1	1	2	1	5
MR3248	1	1	2	1	5
MR4052	1	1	2	1	5
MR4333	1	1	2	1	5
MR4569	1	1	4	1	7
MR5269	1	1	4	1	7
MR5281	1	1	4	1	7

Refer to the receiving freight bill to insure the correct number of pieces have been received. Notify the delivering carrier immediately!

CLAIMS:

When this procedure is followed we will assist in or process the claim.

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